



**INTERNET & COMPUTERS**

www.true.co.za

**TRUE TECHNOLOGIES JEFFREYS BAY:**

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twitter.com/TrueTechSA

facebook.com/TrueTechnologies

www.truehotspot.co.za & www.true.co.za

## TRUEWAN CANCELLATION REQUEST

### AGREEMENT DETAILS

Client Code	Customer Name	ID Number

### DECLARATION

- I understand that I must give 1 full calendar months' notice to terminate my current TrueWAN Subscriber Agreement.
- I allow True Technologies to remove CPE from my premises upon cancellation of my agreement.
- I understand that I am still liable for the final payment of my TrueWAN account until such service is terminated as per the instruction below.

INITIAL

### Installation Address

Line 1	
Line 2	
Suburb	
City / Town	
Postal code	

### Contact Details

Telephone Number		Cellphone Number	
E-mail Address			

### Cancellation Details

Today's Date		Service Termination Date	
Reason for Cancellation Please select so that we can improve our service	Relocation	Service Down Too Often	Poor Customer Service
	No More Use		
Other please specify: <input type="text"/>			

PRINT NAME	<input type="text"/>	SIGNATURE	<input type="text"/>
CAPACITY	<input type="text"/>	WITNESS	<input type="text"/>

### MOVING? NEW TENANT OR OWNER CAN TRANSFER TRUEWAN WIRELESS ACCOUNT TO HIS/HER NAME

TO BE COMPLETED ONLY IF YOU ARE LEAVING EXISTING TRUEWAN EQUIPMENT TO ANOTHER TENANT/OWNER

I, (Customer Name) \_\_\_\_\_ hereby authorise True Technologies to transfer the equipment to \_\_\_\_\_ (Transfer Client Name) to take effect on \_\_\_\_\_ (Date)

**NEW TENANT TO COMPLETE A NEW MEMORANDUM OF AGREEMENT  
TRANSFER FEE OF R300 APPLIES**