



True Technologies

INTERNET & COMPUTERS

www.true.co.za

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True Technologies on the Web:

twitter.com/TrueTechSA

facebook.com/TrueTechnologies

www.truehotspot.co.za & www.true.co.za

TRUEWAN FTTH CANCELLATION REQUEST

AGREEMENT DETAILS

Client Code	Customer Name	ID Number

DECLARATION

- I understand that I must give 1 full calendar months' notice to terminate my current TrueWAN Subscriber Agreement.
- I allow True Technologies to remove the Router from my premises upon cancellation of my agreement.
- I understand that I am still liable for the final payment of my TrueWAN account until such service is terminated as per the instruction below.

INITIAL

Installation Address

Line 1	
Line 2	
Suburb	
City / Town	
Postal code	

Contact Details

Telephone Number		Cellphone Number	
E-mail Address			

Cancellation Details

Today's Date		Service Termination Date	
Reason for Cancellation	Relocation	Service Down Too Often	Poor Customer Service
	No More Use		
Other please specify: 			

The FTTH Router remains the property of True Technologies.
This needs to be returned, collected or purchased, please select.

I opt to return the router
 I opt to purchase the router
 I opt to have the router collected from my premise

Signed at _____ on _____

 PRINT NAME CAPACITY SIGNATURE WITNESS