



**JEFFREYS BAY**

**TEL:** 042 293 4168 • **FAX:** 0422931851 • **E-mail:** sales@true.co.za  
**ADDRESS:** Shop 3 • Fountains Estate • Blaauwkrans St • Jeffreys Bay • 6330  
**POSTAL:** PO Box 1770 • Noorsekloof • 6331

**ST FRANCIS BAY**

**TEL:** 042 293 4168 • **E-mail:** stfsales@true.co.za  
**ADDRESS:** Shop 11 • The Village Square • St Francis Bay • 6312

**TRUE TECHNOLOGIES ON THE WEB**

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## TRUEWAN CANCELLATION REQUEST

### AGREEMENT DETAILS

Client Code	Customer Name	ID Number

### DECLARATION

- I understand that I must give 1 full calendar months' notice to terminate my current TrueWAN Subscriber Agreement.
- I allow True Technologies to remove CPE from my premises upon cancellation of my agreement.
- I understand that I am still liable for the final payment of my TrueWAN account until such service is terminated as per the instruction below.

INITIAL

### Installation Address

Line 1	
Line 2	
Suburb	
City / Town	
Postal code	

### Contact Details

Telephone Number		Cellphone Number	
E-mail Address			

### Cancellation Details

Today's Date		Service Termination Date	
Reason for Cancellation	Relocation	Service Down Too Often	Poor Customer Service
	No More Use		
Other please specify: 			

### TRANSFER DETAILS

#### TRANSFER FEE OF R300, NEW TENANT TO COMPLETE MEMORANDUM OF AGREEMENT

I, (Customer Name) \_\_\_\_\_ hereby authorise True Technologies to transfer the equipment to \_\_\_\_\_ (Transfer Client Name) to take effect on \_\_\_\_\_ (Date)

Signed at \_\_\_\_\_ on \_\_\_\_\_

**TO BE COMPLETED ONLY IF YOU ARE LEAVING EXISTING TRUEWAN EQUIPMENT TO ANOTHER TENANT/OWNER**

PRINT NAME

CAPACITY

SIGNATURE

WITNESS