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ANNEXURE A**DEBIT ORDER AUTHORITY AND ELECTRONIC MANDATE****PAYMENT INSTRUCTIONS**

This Debit Order Mandate forms Annexure A to:

- TrueWAN Wireless Internet Memorandum of Agreement
 - FTTH Fibre to the Home Memorandum of Agreement
 - FTTB Fibre to the Business Memorandum of Agreement
- ("the Agreement")

and is to be completed only if the Customer elects to pay by debit order.

TO: True Technologies CC ("the Beneficiary")

Physical Address: Shop 3, Fountains Estate, Blaaukrans Street, Jeffreys Bay, 6330

Bank Statement Reference: TRUEWAN

1. ACCOUNT HOLDER AND BANKING DETAILS

This authority and electronic mandate payment instruction is given by:

Name of Account Holder:	
Physical Address:	
Contact Number:	
Date Signed:	

2. BANKING DETAILS

Name of Bank:	
Branch Name and Town:	
Branch Code:	
Account Number:	
Type of Account:	
Amount (Monthly Fee):	
Beneficiary (Name):	True Technologies CC
Beneficiary Address:	Shop 3, Fountains Estate, Blaaukrans St, Jeffreys Bay, 6330
Bank Statement Reference:	TRUEWAN
Contract Reference No:	

3. AUTHORITY FOR PAYMENT INSTRUCTIONS

I/We hereby authorise Netcash (as the authorised payment processor acting on behalf of True Technologies CC) to issue and deliver payment instructions to my/our bank for collection against the above-mentioned account at my/our above-mentioned bank. This authorisation is subject to the condition that the sum of such payment instructions will never differ from my/our obligations as agreed in the Contract Reference Number and the Agreement.

Each individual payment instruction so authorised must be issued and delivered on the date when the obligation in terms of the Agreement is due, and the amount of each individual payment instruction may not differ from the amounts agreed in the Agreement.

All authorised payment instructions must carry the Contract Reference Number, which must be included in the payment instruction to identify the specific contract. The Contract Reference Number must be added to this form before any payment instruction is issued and must be communicated to the Customer directly after completion.

4. PAYMENT SCHEDULE AND PROCESSING

I/We agree that the first payment instruction will be issued and delivered on _____ (date), and thereafter monthly on the selected debit date below (please tick):

Debit Date (select one):

- ☐ 1st day of the month
☐ 7th day of the month
☐ 25th day of the month (for the following month's instalment)
☐ Last day of the month (for the following month's instalment)

If the selected payment date falls on a non-processing day (weekend or public holiday), I/we agree that the payment instruction may be debited against my/our account on the following business day.

If funds are insufficient on the first attempt, True Technologies CC may re-present the debit instruction as soon as funds are available. **A fee of R50.00 will be charged for any unpaid or returned debit order** (e.g., due to insufficient funds).

Subsequent payment instructions will continue to be delivered in terms of this authority until the obligations in terms of the Agreement have been paid in full, or until this authority is cancelled by me/us by giving written notice of not less than 20 (twenty) working days, sent by prepaid registered post or delivered to the address of True Technologies CC indicated above.

5. MANDATE

I/We acknowledge that all payment instructions issued by True Technologies CC will be treated by my/our above-mentioned bank as if the instructions had been issued by me/us personally.

Each debit will appear on my/our bank statement with a reference (including the Contract Reference Number) sufficient to identify the Agreement.

A payment reference will be added before any debit is processed. I/We understand that withdrawals are processed electronically through the South African banking system.

I/We will not be entitled to a refund of any amounts debited while this authority is in force, if those amounts were legally due and owing to True Technologies CC.

6. CANCELLATION

I/We agree that although this authority and mandate may be cancelled by me/us by giving the required written notice, such cancellation will not cancel the Agreement itself. I/We will remain responsible for all amounts owing under the Agreement.

I/We understand that I/we cannot reclaim amounts which have been withdrawn from my/our account in terms of this authority and mandate, if such amounts were legally owing to True Technologies CC.

7. CESSION AND ASSIGNMENT

I/We acknowledge that this authority and mandate may be ceded or assigned to a third party only if the Agreement is also ceded or assigned to that same third party. Otherwise, it may not be transferred without my/our written consent.

SIGNATURE

By signing below, I/we confirm that I/we have read, understood and agree to the above authority and mandate.

Signed at (Place)	
Date	
Signature	

For True Technologies CC (Signature):	
Name:	