



# EQUIPMENT COVER

only  
**R30**  
per month

1. Client Premises Equipment (CPE & POE) \*
2. Covers against electrical surges, lightning, wind or hail
3. No excess
4. Minimum period of 24 months

\* For more info about the CPE & POE devices, see: [www.true.co.za/support/devices](http://www.true.co.za/support/devices)

## WHY TRUECOVER?

### PURPOSE OF TRUECOVER:

The purpose of TrueCover is to offer clients cover against the cost of unforeseen equipment repair.

### SPECIFYING THE EQUIPMENT COVERED & PREMIUM:

Covering a basic installation is R30.

### A BASIC INSTALLATION

#### INCLUDES THE FOLLOWING:

- Traveling, Installation and activation charge, interface setup and configuring of an e-mail account
- 30m or less of CAT5 cable
- Client Premise Equipment (CPE) with Power over Ethernet adapter (POE)
- One exterior wall mount & 3m aluminium pole
- One connection and configuration to a computer network card, or to the internal network

### TRUECOVER

#### OFFERS THE FOLLOWING:

- Replacement or repair of all damaged equipment covered as a result of electrical surges or power failures, lightning, wind or hail.
- It includes all labour and traveling needed to do the repairs.
- It does not require any excess payments.

### AGREEMENT TERM:

TrueCover has to be taken for a minimum term of 2 years. If the True Technologies service agreement is ended, and claims have been made against TrueCover, the outstanding premiums.

### TRUECOVER

#### EXCLUDES THE FOLLOWING:

- Collateral damage caused to equipment - For example if the building structure collapses or burns down, or a tree falls over onto the equipment and damages it.
- Theft is not covered.
- There is no Public liability cover.
- No cover against equipment damaged by people or animals.
- Does not cover upgrades to equipment if its technology lifespan has reached its end - which should be at least 3 years.

Loss or destruction of or damage to any property whatsoever, or any consequential loss; directly or indirectly caused by or contributed to by or consisting of or arising from the incapacity or failure of the True Technologies equipment.

See our Terms & Conditions online at:  
[www.true.co.za/services/terms](http://www.true.co.za/services/terms)

